

SUCHITRA SAHADEVAN ARAKKAL

QUALITY ENGINEERING

PROFILE

Quality engineering professional with 16+ years in manual and test automation (5+ years), process optimization, and engineering excellence across large-scale enterprise and public sector projects. Proven ability to build and lead cross-functional teams, implement robust test strategies, and deliver high-quality software in Agile environments for global organizations. Expertise spans UI automation, API & integration testing, and database verification. Recognized for technical rigor, collaborative leadership, and successful rollout of mission-critical solutions.

CONTACT

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LANGUAGES

ENGLISH

Native speaker

GERMAN

B2 · professional working proficiency

EDUCATION & CERTIFICATIONS

BACHELOR OF SCIENCE

Mumbai University

2008

CERTIFIED SCRUM MASTER

Scrum Alliance

Feb 2022 - Feb 2024

ISTQB FOUNDATION LEVEL

Software Testing

Aug 2015 - Aug 2020

TOOLS & STACK

Actively used in recent professional projects.

- Playwright / Cypress
- Robot Framework
- Postman / API testing
- Jira / Xray / Confluence
- SQL / SSMS
- JavaScript

AREAS OF EXPERTISE

Quality engineering leadership · Test automation · Agile & project management · Team enablement · Test strategy & planning · API & database testing · Regression & integration testing · Bug tracking & reporting · Product ownership · Requirements analysis

EXPERIENCE

○ Jul 2025 - Present

FREELANCE QA TESTER (AUTOMATION & MANUAL)

Procodebase — India (remote)

Freelance QA for Procodebase, performing automated and manual testing for the core product **Varisht**, a school management application—supporting preparation and successful go-live, including production readiness.

- Automated test scripts with Playwright to improve coverage and reduce manual effort.
- Manual and automated testing across core product flows for release quality.

○ Feb 2023 - Apr 2025

MANUAL QA TESTER

Foodspring GmbH — Berlin

Tested an e-commerce platform live across six European markets after migration from Magento to Shopware, including seamless payments via Adyen and PayPal and continuous regression of new features each sprint.

- Structured QA with detailed cases, regression suites in Jira, and clear reporting for coverage and traceability.
- Faster turnaround on production issues through investigation, coordination on fixes and workarounds.
- Built a Cypress automation suite that reduced regression duration by roughly four hours; collaborated with DevOps on future CI/CD integration.
- Integration and A/B testing with Postman and AB Tasty; surfaced edge cases and fed quality metrics into sprint planning.

○ Oct 2021 - Mar 2022

PRINCIPAL CONSULTANT

Mercedes-Benz (MBRDI) — India

Managed and enabled a cross-functional team for rollout of a financial application using Agile in a critical global release.

- Led Phase 1 of the Paris release, aligning multiple teams for delivery.
- Developed and executed test plans with Xray; rigorous API integration testing with Postman, helping reduce post-release issues by about 25%.
- Supported Agile adoption, improving coverage and sprint throughput.

○ Sep 2018 - Sep 2021

LEAD QE

Aurigo Software Technologies — India

Directed automation and QA for large-scale, government-funded projects across environments.

- Led QEs across functional, regression, and system testing with consistent on-time delivery.
- Robot Framework & Python automation that cut manual testing effort by approximately 30%.
- Oversaw critical production bugs and feature requests in a high-availability setting.
- Worked with stakeholders on test data integrity and validation across systems.

○ Aug 2015 - Sep 2018

SENIOR CONSULTANT

Capgemini India — India

Strategic QA for enterprise platforms with emphasis on test case management and API integration.

- Test plans, strategies, and cases in HP Micro Focus Quality Center.
- API integration tests (e.g. SOAP UI), increasing defect detection by about 20% before production.
- Cross-functional collaboration to hit milestones and raise productivity.

○ Aug 2012 - Apr 2015

SENIOR SOFTWARE ENGINEER

Thomson Reuters — India

ETL testing for critical data migration and legacy transitions.

- SQL for regression and data integrity verification.
- Validated large-scale ETL migrations for core business data.

○ Apr 2009 - Aug 2012

SOFTWARE ENGINEER

Accenture Services — India

ETL and data warehouse testing for migration projects: test cases and smooth upstream data transitions.